



# Holy Family

*Roman Catholic and  
Church of England College*  
*specialising in Mathematics and Computing*



*Mrs K A Ames BSc Hons, NPQH*

March 2024

To Whom It May Concern,

I am writing this reference letter to provide a glowing recommendation for Computeam, the managed ICT provider, based on our experience with their services.

Our School, initially engaged Computeam with the intention of enhancing our information and communication technology infrastructure. We were seeking a reliable partner to streamline our ICT operations and have oversight of our cyber security. After thorough research, recommendations from trusted sources and a full tender process, we decided to entrust our ICT needs to Computeam.

Since joining Computeam, we have experienced numerous benefits that have positively impacted on the school. Some of the main benefits of the services received include:

- **Tailored Solutions:** Computeam took the time to understand our specific requirements and provided customised solutions tailored to our school's needs. Their team of experts demonstrated deep knowledge and expertise in the ICT domain, ensuring that the solutions implemented were aligned with our objectives.
- **Proactive Support:** Computeam's proactive approach to support has been invaluable in preventing and resolving ICT issues before they escalate. Their dedicated support team is responsive, knowledgeable, and always ready to assist, ensuring minimal disruptions to our daily operations.
- **Enhanced Security:** Security is a top priority for our school, and Computeam has significantly strengthened our ICT security posture. Their robust security measures, including firewall management, antivirus protection and security updates, have helped safeguard our sensitive information from cyber threats and unauthorised access.

Overall, our experience with Computeam has been exceptional, and we highly recommend their services to any school seeking reliable and professional ICT solutions. Their dedication, expertise, and commitment to customer satisfaction make them a valuable partner in achieving success.

In conclusion, I would like to express my sincere appreciation to Computeam for their outstanding service and support. We look forward to continuing our partnership and exploring new opportunities for collaboration in the future.

**Mrs T Torr**  
**School Business Manager**  
**Holy Family RC & CE College**